

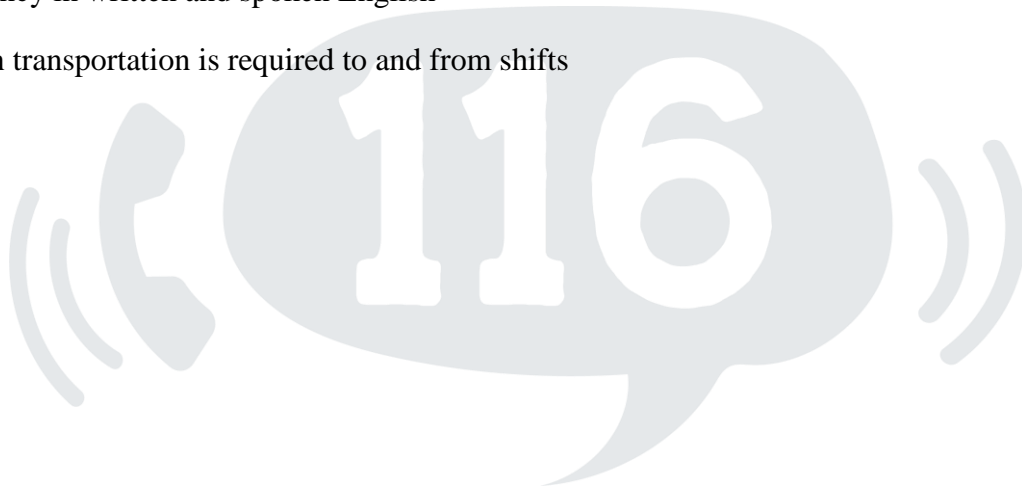
**VOLUNTEER COUNSELLOR APPLICATION FORM FOR**  
**CHILDLINE SOUTH AFRICA NATIONAL OFFICE**  
**ONLINE COUNSELLING PROJECT**

\* Please note volunteers will be asked to make a minimum of a 6 month commitment to volunteering for the project during which time a volunteer will be asked to complete a minimum of one, four hour shift per week or four shifts per month, With the exception of volunteers who are employed full time, who will be asked to complete a minimum of two shifts per month. Shifts are from 2-6pm, Monday to Friday

\*\* Volunteers for the Childline National Office Online Counselling Project are **strictly Durban based**

\*\*\* MINIMUM QUALIFICATION REQUIRED FOR THIS POSITION

- Grade 12
- Diploma or studying towards a qualification in Social Sciences e.g. Social Work, Psychology, Education, Child and Youth Care work or equivalent.
- Fluency in written and spoken English
- Own transportation is required to and from shifts





Name and Surname: \_\_\_\_\_

Residential Address: \_\_\_\_\_  
\_\_\_\_\_ Code: \_\_\_\_\_

Tel (home): \_\_\_\_\_ Tel (work): \_\_\_\_\_

Cell: \_\_\_\_\_ E-mail: \_\_\_\_\_

Date of birth: \_\_\_\_\_ Age: \_\_\_\_\_

ID Number: \_\_\_\_\_ (for the purpose of criminal record check)

Do you have any dependants? If yes please give age(s):  
\_\_\_\_\_

Person to contact in an event of emergency: \_\_\_\_\_

Relationship to you: \_\_\_\_\_

Tel (home): \_\_\_\_\_ Tel (work): \_\_\_\_\_



➤ Where did you hear about Childline?

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➤ What do you know about Childline?

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➤ Do you know any existing counsellors at Childline? If yes, what is his or her name?

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➤ What is your motivation for wanting to become a Childline volunteer counsellor?

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➤ What are your expectations of Childline?

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➤ Do you like children? Please explain why.

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➤ Do you relate better with the pre-teens children or adolescents? Please explain why.

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➤ What is your attitude towards and understanding of online instant messaging and social media platforms?  
E.g WhatsApp/Telegram/Discord/WeChat

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➤ What is your attitude towards and understanding of social media platforms i.e. Facebook, Instagram, TikTok, Twitter, YouTube.

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➤ Have you been employed by or assisted any other charitable or welfare organisation? If yes, please give details and contact person and number.

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➤ Do you have any experience in counselling and working with children? If yes, please give details.

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➤ Have you had any training or experience working on a computer? Please explain.

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➤ What is your current occupation and how will you fit volunteering in?

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➤ If unemployed, how often would you be able to volunteer for us? Please bear in mind that volunteering **only** takes place between **Monday-Friday, 2pm-6pm**.

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➤ Are you available for training during office hours? Volunteers must be able to participate in a **5 day training course, which runs from Monday-Friday, 8am-4pm**

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➤ Do you think regulations and procedures are important? Why?

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➤ Do you believe in being assessed by a supervisor? Give reasons?

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➤ What do you think is the importance of teamwork?

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➤ If Childline could grant you one wish – to be used for the benefit of children only – what would this wish be?

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➤ Is there any other information that you feel we should know?

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Thank you for completing this questionnaire, we would like to reassure you that all information entrusted to Childline is kept confidential at all times.

Signed By \_\_\_\_\_

Date \_\_\_\_\_

**Once complete, please return this form along with a copy of your Curriculum Vitae and ID Copy, to [research@childlinesa.org.za](mailto:research@childlinesa.org.za) or fax it to 086 511 0032**